

Opinions from Stakeholders and Responses of DENSO

A variety of opinions and proposals on the activities of CSR at DENSO have been presented through the comments of third party, the Stakeholder Dialog, the reporting on CSR, and the websites of the Company. Accordingly, the Company has strived to improve its activities of CSR and respond to the opinions or proposals. The major items are reported as follows. Please notice that the opinions and proposals presented at the Stakeholder Dialog are shown in detail on the website.

Area		Opinions and proposals	Responses and regards of DENSO	Related pages
CSR in general	Structure	[Comment of a third party] The occupational safety throughout the supply chain ought to be improved, considering human rights. Also, the state of the workers on temporary or contract basis, and the situation of developing countries ought to be investigated, while strengthening related supportive activities.	In fiscal 2006, DENSO spread out the "DENSO Declaration of Group Corporate Behavior" to 1,400 of its suppliers. In this way, the Company penetrated the understanding of human rights, labor, and safety. In fiscal 2007, DENSO will incorporate the engagement in CSR into basic business contracts with its business partners. Also, the Company has been conducting periodically the Global Associate Relations Reviews in developing countries. Moreover, the Company continues strengthening the support for temporary and contract workers.	31 35
	Communication	More voices of stakeholders ought to be carried in CSR Report.	DENSO will strive to enhance the contents by expanding the coverage in CSR Report or on its website.	—
		Opportunities for the dialog with citizen ought to be expanded.	In fiscal 2006, DENSO deepened the dialog anew at the "CSR Forums," regional meetings, exhibitions, the Stakeholders Dialog, and the Family Open House.	42
	Assessment on activities of CSR	Lecture about CSR could be offered to every associate.	DENSO is holding lectures and opinion exchanges at CSR Forums. However, there is a capacity limit on the number of participants. Therefore, the Company is striving to diffuse its CSR by video materials and in-house magazines.	42
Environment	CO ₂ reduction	The activities of CSR could be incorporated into the evaluation (target management) of associates.	Associates set activities of CSR as a job assignment whereby performance evaluation is connected to CSR, following the degree of accomplishment.	—
		[Comment of a third party] In order to continually realize CO ₂ reduction embracing the expanding production, the process to accomplish targets ought to be clarified.	In fiscal 2006, DENSO started to spread out the "DENSO Energy Saving Standards" and the activity of "Perfect Energy Factories" globally. The Company has also set specific factors to reduce CO ₂ . Meanwhile, the Company is spreading out energy saving technologies to the group companies overseas. On top of that, DENSO is applying to the United Nation for the "Clean Development Mechanism" to Malaysia, with the provision of an energy saving technology using compressed air.	15 ~ 16 59 ~ 61
		The products that allow users to feel in real the decrease of environmental impact ought to be produced (e.g., making CO ₂ emissions "visible")	DENSO develops and manufactures the instrument clusters for hybrid vehicles and the car navigation systems which allow users to feel the energy saving for real. Additionally, in fiscal 2006 the Company introduced a quantitative "Environmental Factors for Products."	54 ~ 56
	Recycling	[Comment of a third party] As an international cooperation, recovery and disposal of substances with a high global warming potential ought to be supported proactively.	The overseas allied service stations of DENSO continue settling the equipment for recovering and reusing refrigerant so as to prevent chlorofluorocarbon chemicals from releasing. This is the same at the allied service stations in Japan.	58
Corporate citizenship	Issues on foreigners and youth	A coordinated recycling method with the companies in dismantling business could be discussed.	Historically, there has been the coordination between DENSO and dismantling businesses in the recovery of chlorofluorocarbon chemicals and the dismantlement of airbags. Also, the Company is promoting the use of materials which are easy to recycle to its products.	57
		The labor issues regarding such as contract foreign workers ought to be addressed.	DENSO will discuss on what responses are necessary and whether the Company is capable of such responses. In the meantime, the Company will talk the issue over in coordination with the government or economic organizations.	—
	Collaboration with NPOs	Seminar programs and corporate facilities ought to be opened to support the self-reliance of the "NEET" ("Not in education, employment, or training") people, shutting-in people, foreign people, and the youth.	As a part of the activities of corporate citizenship, DENSO will discuss on what responses are necessary and whether DENSO is capable of such responses.	—
Respecting associates	Balance in work and life	Meetings with the organizations capable of making professional remarks or suggestions could be held.	DENSO is now conducting collaborative projects for the activities of corporate citizenship with different external organizations. The Company will continue such projects.	37 ~ 40
		The support for those who have resigned after the childbirth leave or the childcare leave ought to be enhanced.	In fiscal 2006, DENSO enhanced its supportive system by extending the term of childcare leave.	30 ~ 32
		Addressing the success of female associates, a "mentor" system could be introduced.	DENSO will take this as a future issue to discuss, as investigating the needs of female associates.	30
Others	Procurement	The use of childcare leave and shorter working hour by male associates ought to be increased.	DENSO is releasing various kinds of information whereby the Company is promoting a climate building to facilitate male associates to use such systems.	31 ~ 32
		In consideration of the environment, procurement logistics (such as the just-in-time) ought to be reviewed.	DENSO will implement environmentally-friendly logistics with its suppliers by enhancing highly-efficient means such as cooperative transportation.	64
	Risk management	A proposal procedure from suppliers to DENSO on environmental improvement ought to be set.	DENSO has already set a system in which suppliers can make proposals to the Company not just on environmental aspect but also on other aspects. The proposals are discussed and fed back within the Company.	35 ~ 36
		Traffic safety during the product transport ought to be penetrated.	DENSO continues instructing transport companies to penetrate an eco-friendly and safe driving.	64
		Disaster drill ought to be cooperated with communities, and evacuation spaces ought to be offered.	In the event of an earthquake or flood, DENSO will offer certain athletic grounds for evacuation spaces in response to the needs of the government and local communities.	—
		A Business Continuity Plan (BCP) assuming the Tokai and Tonankai Earthquake could be necessary.	Every year DENSO implements a drill assuming a big earthquake. As to BCP, the Company will complete formulating it in fiscal 2007.	21